

## **Terms and Conditions**

Every Third Saturday, Inc. (ETS) is providing you with tickets to events. We do not operate these events and cannot control unforeseen circumstances which may occur at an event. Please read the following Terms and Conditions carefully as it represents an agreement between yourself and ETS. By completing your transaction, you are agreeing to the terms of purchase and privacy policy.

*All inquiries related to events must be made in writing to [neillsvillestriketime@gmail.com](mailto:neillsvillestriketime@gmail.com) within five days of the event.*

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- Once purchased, tickets cannot be refunded. Venues and talent are subject to change.
- It is the customer's responsibility to check whether the event is going ahead on the scheduled date, time and venue. ETS cannot guarantee that Venue/Producer will inform the customer of any changes to the event date, time, venue, or talent.
- Please note, in the event of an event being cancelled or postponed, ETS cannot be held responsible for any costs incurred by the customer for travel, accommodation, or any other related service. Decisions to move or cancel events are not made by ETS, therefore we are not liable and will not offer compensation or refunds of any costs incurred.
- Ticket holders are aware that amenities promised by Venue/Producer are not guaranteed by ETS, including but not limited to: VIP amenities, drink and food specials, special areas, merchandise.
- The right to admission to an event is reserved by the promoter and event venue, who may take health and safety, environmental and security concerns into account at their reasonable discretion, and may from time to time carry out security searches. ETS would advise customers that no refunds will be offered to those who are refused entry or ejected from a venue on account of late arrival, declining to be searched, abusive, threatening, drunken or other antisocial behavior (including smoking in no smoking areas), carrying offensive weapons or illegal substances, or making unauthorized audio, video or photographic recordings.
- In order to prevent fraud and to protect both parties, you may be asked to provide additional information after your booking so that we can verify your purchase.
- We reserve the right to cancel any order that we deem to be possibly of a fraudulent nature or high-risk. We perform various checks to determine the probability of fraud, including, but not be limited to, a request to be provided with an original credit or

debit card statement, attempts to telephone, reference to records to check for other fraudulent activity at an IP address, etc.

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- When ordering tickets online, please ensure you are looking for tickets and placing an order using only one browser window or tab. Looking up tickets using multiple browser windows or tabs could result in losing your tickets, timer expiration, purchasing too many tickets, or the wrong ticket type, none of which will be the responsibility of ETS.
  - Please ensure that you read all the information that applies to the event/ticket you are booking, and carry proof of age when attending the event if appropriate.
  - Customers are advised to carefully review each order to ensure that the purchaser has selected the correct event, ticket type, and seat choice. If the purchaser does not receive a confirmation (in the form of a confirmation page or email) after submitting payment information, or if the customer experiences an error message or service interruption after submitting payment information, it is the customer's responsibility to confirm with Customer Support whether or not the order has been placed. See Tickets US will not be responsible for losses (monetary or otherwise) if the customer fails to confirm the purchase.
  - It is the responsibility of the customer to inform ETS of any change of address, contact phone number or email address, both before and after receipt of the goods. Please note that our preferred method of contact for customers booking online is by email, so care should be taken to provide a current, valid email address.
  - By purchasing online you agree to receive from time to time update messages and from us by email. If you don't want to receive such promotional materials or notices – please just notify us at any time.
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- ETS sells tickets on behalf of Event Venue/Producer, which means we do not set ticket prices or determine seating availability. Tickets for popular events may sell out quickly. Occasionally, additional tickets may become available prior to the event. However, ETS does not control this inventory or availability. In some cases, ETS or other distribution channels may receive additional, subsequent allocations of tickets for distribution, which may be of similar or higher desirability than those sold on the website, or may be offered for sale at lower prices than prices charged..
  - While we may allocate specific seats to you, the Venue has the right to change the seat locations to others of equal value.

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**Need additional help? Then contact Customer Support, [neillsvillestriketime@gmail.com](mailto:neillsvillestriketime@gmail.com) or call (715) 743-6109 and we'll see what we can do to help.**

**RELEASE OF LIABILITY** – ETS will not cover losses or damages arising from your voluntary participation in the events, including claims for personal injury, or damage to personal property, or any other claims for negligence on the part of the events or event sponsors. By purchasing the tickets from ETS, you hereby release and forever discharge ETS, and its officers and agents, from any liability or claims for damages that may arise as a result of your attendance and participation at the events. It is hereby understood that the purchase of tickets by you and your participation in the events shall not be construed as an assumption on the part of ETS responsibility, liability, or control of the events.